

Master Panel S.L. is a company that manufactures and commercializes Structural Insulated Panels from injected polyurethane and two metal layers, for use in covering facades and roofs.

Master Panel S.L. has established a Quality Policy, the aim of which is to ensure the supply of products and services that meet the requirements, needs and expectations of its customers.

OUR MISSION

To offer our customers the most technologically advanced product and the service that best meets their needs.

OUR VISION

With the greatest possible commitment from the management of Master Panel S.L. and its staff to meet the applicable requirements, our organization is focussed on the constant search for elements that our customers consider an improvement to our product and service.

Studying these elements, designing solutions and rolling them out across the organization allow us to implement service improvements that make us stand out and increase the value of our product.

OUR VALUE

PROFESSIONALISM: We have a highly qualified team who are extremely dedicated to manufacturing defect-free panels.

TEAMWORK: All of our staff are involved in implementing the Master Panel S.L. Quality Policy.

CUSTOMER FOCUS: Providing a dynamic, clear and quick response to the different demands and/or expectations of our customers.

BASIC GUIDELINES OF OUR POLICY

A company focussed on quality.

Commit to continuously improving the processes and the effectiveness of the Integrated Quality and Environmental Management system.

Have the necessary resources to achieve the planned objectives.

Comply with the legal and regulatory requirements applicable to our business.

Ensure that the company communicates well, both internally and externally.

Meet the needs of our partners and customers, resulting in the continuous improvement of the processes.

A company focussed on the customer.

Tirelessly seek improvements so that our product meets the needs of our customers, providing the customer with the best possible service.

Analyse the market and anticipate the future needs of our customers, obtaining the greatest possible level of satisfaction among our customers.

A company focussed on its staff

We will only be able to meet the wishes of our customers if we have the support of all the staff in the organization and they are aware of the impact their job has on the quality of the product offered to the customer.

Commit to all Master Panel S.L. staff, aware that they are its most important asset, conveying to them the importance of their work in ensuring the quality of the product supplied to the customer.

Encourage the creativity, growth and training of its staff and provide them with a healthy and safe workplace

A company focussed on its processes.

Continuously improve our process to be able to maintain and enhance the quality of our services.

Ensure that the processes are the right ones to obtain a product that meets the needs of each customer.

Have all the processes necessary to provide an effective service at all stages, create a feedback loop for processes from the analysis of the service provided to the customer and their satisfaction and take preventive and corrective measures.

A company focussed on the environment

Operate in the facilities in a way that avoids harming public health and reduces the consumption of energy, water and raw materials.

Ensure that all products can be produced safely, advising our customers on their use and handling.

Contribute to the development of responsibilities in environmental matters.

Director

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Signed: Manuel González Barroso